



PRODUCT ALERT

Material Recall Notice

IMPORTANT NOTICE REGARDING POTENTIAL FAILURE OF SPECIFIC 2" 1502 NPS PUP JOINTS

To: Kemper Valve and Fittings customers that took delivery of the 2" 1502 NPS Pup Joints with the Serial Numbers that are attached to this notice.

Subject: Potential Component Failure

We have been notified by our supplier that the tubing from specific heat codes supplied to us for our 2" 1502 NPS Pup Joints may have flaws that could cause the Pup Joint to burst under pressure. The Pup Joints containing this tubing have been identified by serial number and the customer to whom they were sold. This notice is being sent only to those customers who received Pup Joints made from the suspect tubing. For each customer, a listing of the serial numbers supplied by Kemper is attached.

Component failure, including rupture or blowout could potentially result in property damage, and, when individuals are in proximity to the suspect tubing, could result in serious or life threatening injury.



Kemper Valve and Fittings is strongly committed to the safety of our customers and requests that the tubing which is identified on the attached sheet be immediately identified, quarantined, and returned to Kemper for replacement.

The serial number of each Pup Joint is stamped on the OD of the tube and is printed on the steel band that is supplied with each Pup Joint when sold. **A Return Material Authorization (RMA) will be required for return and can be supplied by your Kemper representative.** This RMA is needed for control and replacement of the affected product.

Kemper is working to acquire replacement Pup Joints as quickly as material is available. Please contact your representative to establish delivery quantities and timetables.

If you have questions, please contact any of the following individuals at Kemper.

Your Kemper Sales Representative

Perry Trahan National Sales Manager (800-231-2724)
perry.trahan@kempervalue.com

Ron Bateman Quality Manager (847-526-2166)
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