



PRODUCT ALERT

QUARANTINE AND RETURN NOTICE

IMPORTANT NOTICE REGARDING POTENTIAL COMPONENT FAILURE OF SPECIFIC KEMPER VALVE 4" 1002 (4" 10k) SWIVEL ASSEMBLIES

TO: KEMPER VALVER CUSTOMERS THAT HAVE POSSESSION OF 4" 1002 SWIVEL ASSEMBLIES WITH ANY OF THE SERIAL NUMBERS ON THE ATTACHED LIST.

SUBJECT: **POTENTIAL COMPONENT FAILURE**

We have determined through analysis of failed components that some of the swivel assemblies with any of the serial numbers on the attached list, which include a 4" FIG. 1002 No. 8 Piece (Male and Female Ball Race – Straight Piece), may not meet our specifications for impact resistance. Based on the information we have obtained to date, we believe there is the possibility that some of the swivels with the attached, listed, serial numbers could experience failure while operating under conditions for which they were designed. **Component failure, including rupture or blowout could possibly result in damage to property or injury to persons close to the swivel at the time of failure.** Kemper Valve has determined that a maximum of approximately 150 swivels could have the conditions described above. The Swivels in question were manufacture and available for sale between 3 ½ and 5 years ago. Since that time, Kemper has made numerous process improvements and we believe that a situation of this nature no longer exists.

As part of our ongoing commitment to safety, we urge you to immediately identify, quarantine, and return to Kemper Valve, all of the swivel assemblies with the listed serial numbers that you have in your possession.

The serial numbers should be available on the swivel assembly certification band.



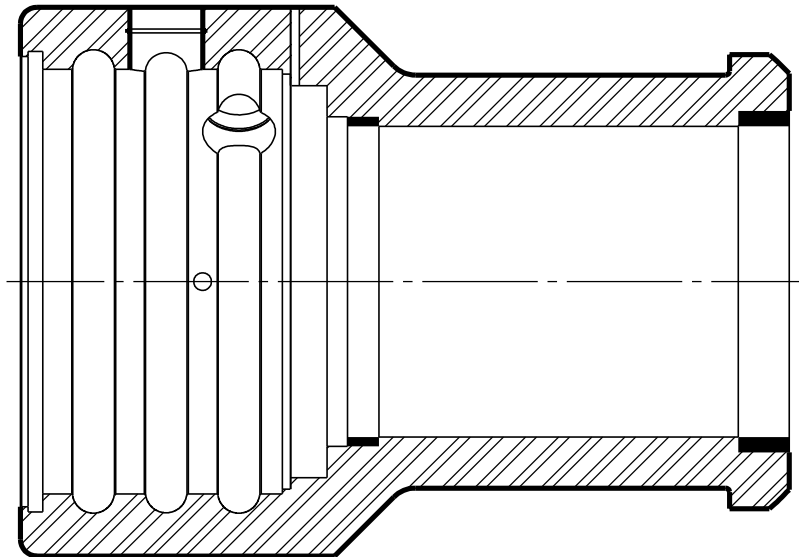
If you cannot locate the serial number, you can determine if a swivel assembly is subject to quarantine and return to Kemper Valve by verifying that the Heat Code stamped on each swivel assembly component is either “BJ93-2368” or “CB33-12039”.

If you cannot determine either the serial number or the heat code on a swivel assembly, we strongly urge you to immediately quarantine the swivel assembly and contact your Kemper Valve Sales Representative. We are developing a program for replacement of the swivels. We will remain in close contact with you to determine timetables for return and replacement of affected swivels as needed.

You will need a Return Material Authorization (RMA) to return any of these swivels. An RMA can be obtained from your Kemper Valve Sales Representative.

If you don't know or are unsure who your Kemper Representative is, please contact Kemper Valve Sales in Houston.

4” FIG. 1002 No. 8 Piece



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